

CALMELL S.A is a company belonging to the Graphic Arts sector, specialized in the manufacture of products on cardboard or plastic support, with magnetic stripe or chip and mainly oriented to the public transport, toll, parking, access control and identification sectors. AFFIX ELECTRÓNICA and SERVICARD CENTER, within CALMELL GROUP, provide technical and commercial support, the first from the development of engineering adapted to the same sectors and products and the second created especially to offer a better service to large national clients.

Consolidated for many years in the national market CALMELL GROUP continues to grow in the foreign market and betting on continuous improvement in its products and in customer service,

The ever-increasing demands on the part of our clients, as well as the changing context in which we carry out our activity, forces CALMELL GROUP to periodically reassess itself in order to prevent risks, strengthen opportunities and adapt to the requirements and expectations of interested parties.

CALMELL GROUP is also aware of the impact of our activity on the environment, understanding that quality and care for the environment, oriented towards customer satisfaction and the expectations of all interested parties, is a fundamental element that ensures the success of the organization.

For this reason, the CALMELL GROUP Management has established, as a priority objective, the Commitment to Improving Quality and the Environment and for this it allocates all the necessary resources to carry out good management, also bearing in mind the analysis of the results of the processes, of the risks and opportunities, of the legal requirements and other requirements, as a commitment to achieve continuous improvement, the protection of the environment and the prevention of pollution.

CALMELL GROUP determines the environmental aspects that the productive activity of the company generates, annually evaluating the environmental impact of each of them and prioritizing its action over those that are more significant, such as industrial waste, emissions into the atmosphere and energy consumption. .

The Management considers it essential that all the people of the company and those who act on its behalf take an active part in this policy, having as daily objectives:

- a) Continuous Improvement
- b) The importance of complying with the explicit and implicit requirements of the client, those related to environmental, legal and regulatory aspects
- c) Put into daily practice the philosophy of doing things "right the first time" so that, each one taking responsibility for the management of Quality and Environment in the execution of their work, it is possible to raise the levels, both of Quality and care of the environment, as well as competitiveness of the company.

In order to describe the General Quality and Environment Policy and the basic elements to guarantee it in a systematic way, **the Quality and Environment Management System is established based on the UNE-EN-ISO-9001 and UNE-EN-ISO- standards. 14001**, included in the Quality and Environment Manual and in the Procedures and documents that develop them and whose stipulations are mandatory throughout the company.

It is essential that the company's staff and those who work on its behalf, to whom this policy has been communicated, understand where the organization is heading, as well as that they must commit to the objectives assigned to them.

In order to evaluate progress in the area of Quality and Environment, the Management annually defines environmental and quality objectives and goals, which are transmitted to the entire organization.

December 2020

CALMELL GROUP

A handwritten signature in blue ink, appearing to read "Calmell", is written over a faint, light blue circular stamp.

GENERAL DIRECTOR